

**HARSH 1-2 SHIFT BELOW 24 KM/H (15 MPH), HARSH
DOWNSHIFT SHIFTS—FLARE ON UPSHIFTS—BUILT
ON OR BEFORE 4/15/2011**

TSB 12-2-12

FORD:
2011 F-150

This article supersedes TSB **11-10-15** to update the Service Procedure and Service Labor Time Standards.

ISSUE

Some 2011 F-150 vehicles built on or before 4/15/2011 may exhibit a harsh 1-2 shift at or below 24 Km/h (15 MPH), harsh downshifts and/or a flare on upshifts.

ACTION

Follow the Service Procedure steps to correct the concern.

SERVICE PROCEDURE

1. Reprogram the Powertrain Control Module (PCM) using IDS release 75.03 and higher. This new calibration is not included in the VCM 2011.9 DVD. Calibration files may also be obtained at www.motorcraft.com.

NOTE

PLEASE ADVISE THE CUSTOMER THAT THIS VEHICLE IS EQUIPPED WITH AN ADAPTIVE TRANSMISSION SHIFT STRATEGY WHICH ALLOWS THE VEHICLE'S COMPUTER TO LEARN THE TRANSMISSION'S UNIQUE PARAMETERS AND IMPROVE SHIFT QUALITY. WHEN THE ADAPTIVE STRATEGY IS RESET, THE COMPUTER WILL BEGIN A RE-LEARNING PROCESS. THIS RE-LEARNING PROCESS MAY RESULT IN FIRMER THAN NORMAL UPSHIFTS AND DOWNSHIFTS FOR SEVERAL DAYS.

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage. Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION	DESCRIPTION	TIME
120212A	2011 F-150: Reprogram The PCM (Do Not Use With Any Other Labor Operations)	0.4 Hr.

DEALER CODING	CONDITION CODE
BASIC PART NO. RECAL	04

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.