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GENERAL SERVICE BULLETIN Parking Aid Sensor Diagnoses With No DTCs Present

Model:

Ford 2015-2018 C-MAX
2015-2019 E-Series
2015-2019 Escape
2015-2019 Expedition
2015-2019 Explorer
2015-2018 Focus
2015-2019 Fusion
2015-2019 F-150
2015-2019 F-Super Duty
2015-2019 Mustang
2015-2019 Police Interceptor Sedan
2019 Ranger
2015-2019 Transit
2015-2019 Transit Connect
Lincoln 2017-2019 Continental
2015-2019 MKC
2015-2016 MKS
2015-2019 MKT
2015-2018 MKX
2015-2019 MKZ
2019 Nautilus
2015-2019 Navigator

Summary

Some 2015-2019 Ford and Lincoln vehicles may experience front or rear park aid sensor false alerts with no diagnostic trouble codes (DTCs) present.

Service Instruction

False park aid alerts with no DTCs in the park aid system are usually due to snow, slush, fog, salt, ice, frost build up, car wash and/or heavy rain.

Figure 1



Item	Description
1	Park aid sensor
2	Park aid silicon ring
3	Park aid retainer

The purpose of the silicon ring (Figure 1 Callout 2) is to absorb vibrations and thus reduce false alerts. A thin film of ice may bridge over the silicon ring and/or sensor (Figure 1 Callout 1) and false alerts can occur. Upon visual inspection there maybe no obvious obstruction with the sensor. Often, when the vehicle is brought into the service bay, the ice will melt and all evidence of frost/ice would no longer be present.

Diagnostics should be performed but if no DTCs are present then ice bridging on the sensor was likely the issue. Verify sensor alignment and ring placement is symmetrical. Refer to the Workshop Manual (WSM) for diagnostics.

If no issues are found, advise the customer that this is a normal vehicle characteristic. Advise the customer they have the ability, on some vehicles, to turn the park aid system off in certain weather conditions.

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NOTE: This information is not intended to replace or supersede any warranty, parts and service policy, workshop manual (WSM) procedures or technical training or wiring diagram information.