



TECHNICAL SERVICE BULLETIN XL/XLT - Instrument Panel Warped/Separated At Defrost Vents

19-2041
15 February 2019

Model:

Ford 2015-2019 F-150

Issue: Some 2015-2019 F-150 XL/XLT vehicles may exhibit warping/separation of the instrument panel at the defrost vents. To resolve the condition, replace the instrument panel upper section.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2015-2019 F-150
- XL or XLT trim level

Parts

Part Number	Description	Quantity
KL3Z-1504320-SA	Instrument Panel	1
W714409-S439	Upper Steering Shaft Bolt	1
W712250-S437	Steering Column Bolts	2
W716538-S450B	Steering Column Nuts	2
W717731-S451	Front Seat Bolts	8

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2015-2019 F-150 40/20/40: Inspect And Replace Instrument Panel Upper Section (Do Not Use With Any Other Labor Operations)	DR192041A	6.0 Hrs.
2015-2019 F-150 40/20/40: Inspect And Replace Instrument Panel Upper Section (Do Not Use With Any Other Labor Operations)	DR192041B	6.2 Hrs.
2015-2019 F-150 With Center Console: Inspect And Replace Instrument Panel Upper Section (Do Not Use With Any Other Labor Operations)	DR192041C	6.5 Hrs.
2015-2019 F-150 Floor Shift: Inspect And Replace Instrument Panel Upper Section (Do Not Use With Any Other Labor Operations)	DR192041D	7.0 Hrs.

Repair/Claim Coding

Causal Part:	1504320
Condition Code:	31

Service Procedure

1. Inspect the instrument panel. Does the instrument panel exhibit a warp/separation at the defrost vent as shown in Figures 1 and 2?

(1). Yes - proceed to Step 2.

(2). No - this article does not apply. Refer to the Workshop Manual (WSM), Section 501-12.

Figure 1

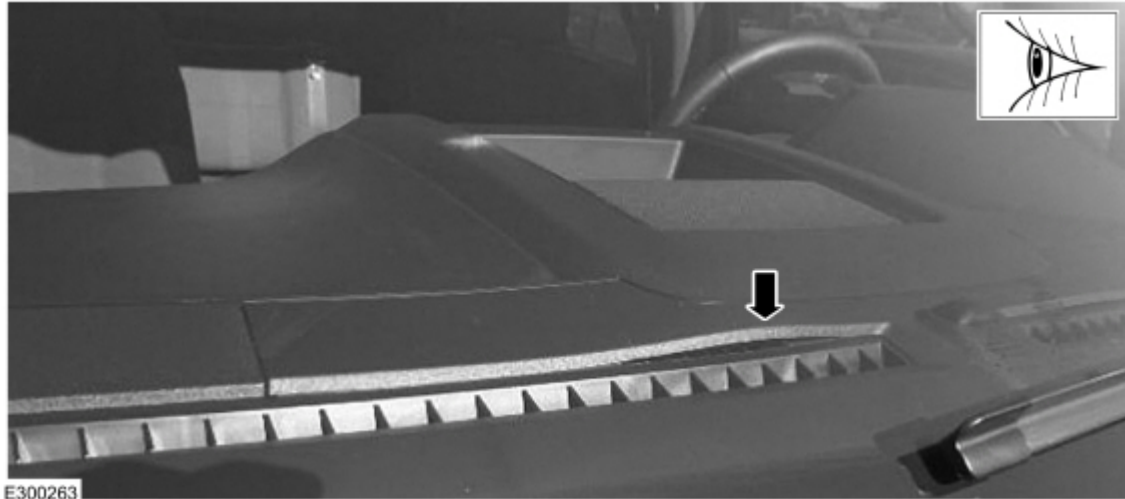
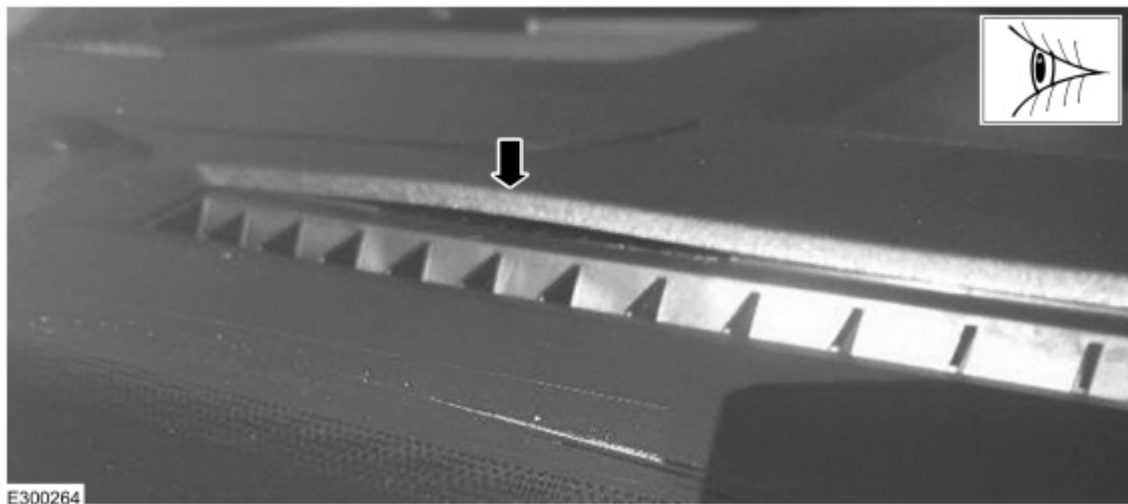


Figure 2



2. Replace the instrument panel upper section. Refer to WSM, Section 501-12.

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