

Unscheduled/Clean

Order received by Ford Motor Company, has no compatibility errors, and is not yet scheduled for production.

Compatibility Error/Material Hold

Order contains compatibility error(s) and option(s) on material hold. Please contact your dealer for more information or you can call

- **US Customers** - the Ford Fleet Customer Information Center at 1-800-34-FLEET, pick 2
- **Canadian Customers** - the Ford Fleet Headquarters at 1-800-668-5515

Material Hold

Order accepted by Ford Motor Company, but cannot be scheduled at this time. Please contact your dealer for more information or you can call

- **US Customers** - the Ford Fleet Customer Information Center at 1-800-34-FLEET, pick 2
- **Canadian Customers** - the Ford Fleet Headquarters at 1-800-668-5515

Compatibility Error

Order contains compatibility error and cannot be scheduled until error is corrected. Please contact your dealer for more information or you can call

- **US Customers** - the Ford Fleet Customer Information Center at 1-800-34-FLEET, pick 2
- **Canadian Customers** - the Ford Fleet Headquarters at 1-800-668-5515

Submitted to Plant

Order has been submitted to plant to receive a scheduled date.

Scheduled

Vehicle has received a scheduled date for a future week of production.

Production

Order has begun the assembly process.

To Test Center

Vehicle was randomly selected for Emissions testing.

From Test Center

Vehicle returned from Emissions testing for delivery to final destination.

Shipped

Vehicle has left the assembly plant for final delivery.

Damaged Vehicle-Delay

Vehicle has been damaged and will result in a delay in delivering to the final destination. Please contact your dealer for more information or you can call

- **US Customers** - the Ford Fleet Customer Information Center at 1-800-34-FLEET, pick 2
- **Canadian Customers** - the Ford Fleet Headquarters at 1-800-668-5515

Delivered

Vehicle has been delivered to final destination.

Damaged Vehicle-Undeliverable

Vehicle has been damaged, and will not be delivered. Please contact your dealer for more information or you can call

- **US Customers** - the Ford Fleet Customer Information Center at 1-800-34-FLEET, pick 2
- **Canadian Customers** - the Ford Fleet Headquarters at 1-800-668-5515

Order Cancelled

Order has been cancelled by the ordering dealer and will not be built. Please contact your dealer for more information or you can call

- **US Customers** - the Ford Fleet Customer Information Center at 1-800-34-FLEET, pick 2
- **Canadian Customers** - the Ford Fleet Headquarters at 1-800-668-5515

Model Year Balance Out

Vehicle production for this model and model year is complete. The order will not be built.

Production Locked-In

Order's content has been locked in. Options cannot be changed and the order cannot be cancelled.

Produced

Vehicle has been built, but has not been released from the assembly plant.

Sent to Body Company

Vehicle sent to body company for modification.

Returned from Body Company

Vehicle returned from body company to Ford Motor Company's transportation system for delivery to final destination.