

General Service Bulletin (GSB):	Environmental Fallout Paint Damage
GSB Overview:	Use this GSB to help determine warrantable/non-warrantable conditions on paint from environmental fallout.
NOTE: This information is not intended to replace or supersede any warranty, parts and service policy, Work Shop Manual (WSM) procedures or technical training or wiring diagram information.	

Ford Motor Company’s policy for coverage of vehicle paint damage from Airborne Material such as Iron Oxide (Rail Dust) and Acid Rain is detailed in the Warranty and Policy Manual, Sections 2 and 3.

- Covered for 12 months/12,000 miles or 6 months in dealer stock.
- Damage to the paint from fluid drips while the vehicle was on the carrier will also fall under the “R23” program code and should be submitted as fallout damage.

Refer to the Warranty and Policy Manual, Sections 2 and 3 for additional information.

Refinishing — Environmental Damage:

For decontamination and repair of Iron Oxide (Rail Dust) or Acid Rain damage, refer to Workshop Manual (WSM), Section 501-35.

Environmental Fallout Paint Damage

Eligible for Coverage – Iron Oxide (Rail Dust)

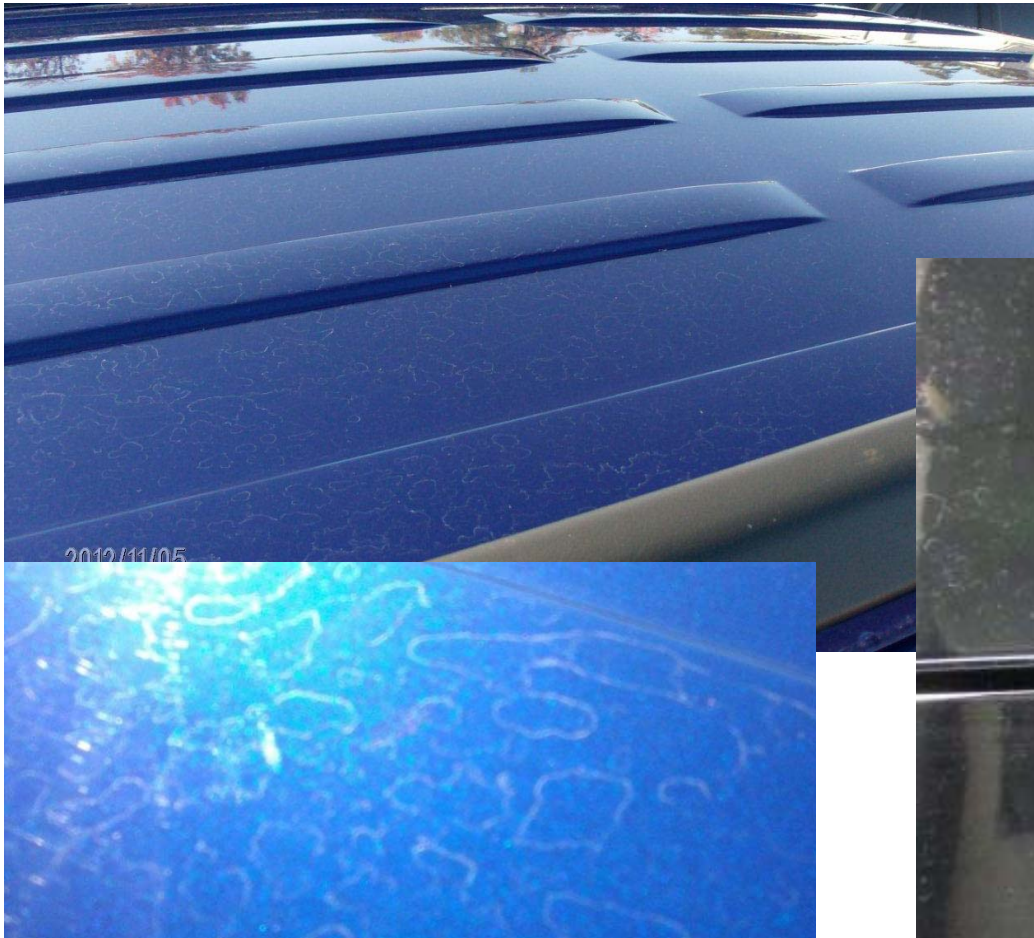
- Rust spots may appear to be white on black or dark-colored vehicles.
- Refer to WSM, Section 501-35, to decontaminate and repair the surface finish.



Environmental Fallout Paint Damage

Eligible for Coverage – Acid Rain

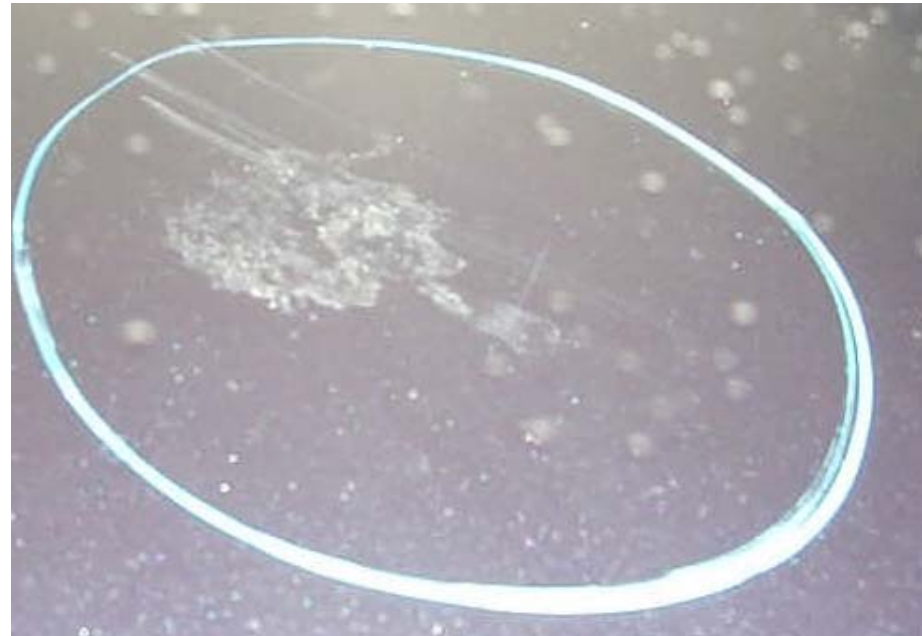
Fallout will typically not be limited to one spot on one panel. Since the entire vehicle will be subject to the same conditions, multiple panels are usually affected.



Environmental Fallout Paint Damage

Not Eligible for Coverage

- Environmental paint damage caused by an outside source.
 - Environmental damage is typically limited to one or two spots on the paint. The paint will be etched from the top down and may exhibit a “cracking” appearance.
- Bird droppings
 - Tree sap
 - Stone chips/scratches
 - Hail damage
 - Damage from lightning
 - Damage resulting from flood



Finish damage of this type can be prevented with regular cleaning of the vehicle.