

## Bezel Diagnostics

## Check

- WARNING:** Before beginning any service procedure in this section, refer to Health and Safety Precautions in section 100-00 General Information. Failure to follow instruction may result in serious personal injury.

Refer to: [Health and Safety Precautions](#) (100-00 General Information, Description and Operation).

**NOTE:** If equipped with satellite radio, this procedure can be used to obtain the SIRIUS 12-digit ESN. If there is a concern with one of the following components and bezel diagnostics and channel 0 cannot be accessed, obtain the ESN by referencing the label attached to the ACM.

- Inoperative (blank or does not power on) FCDIM (if equipped)
- Inoperative (blank or does not power on) FDIM (if equipped)
- Inoperative FCIM
- Inoperative steering wheel switch (if applicable)

Refer to appropriate section in Group 415 to diagnose the inoperative component.

**NOTE:** If there is a concern with one of the following components and Bezel Diagnostics cannot be accessed, obtain the module part number by referencing the label attached to the module.

- Inoperative (blank or does not power on) FCDIM (if equipped)
- Inoperative (blank or does not power on) FDIM (if equipped)
- Inoperative FCIM
- Inoperative steering wheel switch (if applicable)

Refer to appropriate section in Group 415 to diagnose the inoperative component.

- Ignition ON.
- Operate the audio system in AM/ FM mode.

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| • For vehicles with a <u>CD</u> player, press and hold the EJECT button, and within 1 second, press and hold the SEEK UP button. If supported, the Speaker Walk-Around Test begins, and the display indicates each speaker as it is tested.               |
| • For vehicles without a <u>CD</u> player, simultaneously press and hold the steering wheel SEEK UP switch and the <u>FCIM</u> TUNE UP button. If supported, the Speaker Walk-Around Test begins, and the display indicates each speaker as it is tested. |

- Once the Speaker Walk-Around Test completes, the following information is available:

Applicability	Menu	Submenu	
Only for vehicles with a <u>FCDIM</u> .	AHU Diagnostics (AHU refers to the <u>ACM</u> )	Software Part Number	
		Hardware Part Number	
		Calibration Part Number	
		Radio Signal Strength (may need to press OK for signal strength to display)	
		SIRIUS <u>ESN</u>	
		Speaker Walk-Around Test	
	EFP Diagnostics or EFP/ICP Diagnostics (EFP refers to the <u>FCIM</u> that communicates on the <u>CAN</u> ; ICP refers to the <u>FCIM</u> that communicates on the <u>LIN</u> )	Software Part Number	
		Hardware Part Number	
		Calibration Part Number	
		Exit Diagnostics	
		MFD Diagnostics - if supported (MFD refers to the <u>FCDIM</u> )	Software Part Number
			Hardware Part Number
Calibration Part Number			
Only for vehicles with <u>FDIM</u> touchscreen.	APIM Diagnostics	Display Test (if supported)	
		Part Numbers	
		Software Versions	
		Configuration Status	
		<u>GPS</u> Information	
		Tones Test	
		Rear Tones Test (if equipped)	
		Touch Screen Calibration	
		Touch Screen Activation Test	
		Display Test Pattern	
		RGB Pixel Test	
Exit Diagnostics			

AHU Diagnostics (AHU refers to the <u>ACM</u> )	AHU Part Numbers / SIRIUS <u>ESN</u> or may also appear as SIRIUS <u>ESN</u> (also displays AHU part numbers)
	Radio Signal Strength
	Speaker Walk-Around Test (if not equipped with audio <u>DSP</u> module)
<u>DSP</u> Diagnostics (if equipped)	Exit Diagnostics
	<u>DSP</u> Part Numbers
	Speaker Walk-Around Test
EFP Diagnostics - if equipped (EFP refers to the <u>FCIM</u> that communicates on the <u>CAN</u> )	Exit Diagnostics
	EFP Part Numbers
	Exit Diagnostics

5. To exit the bezel diagnostics, press the FCIM On/Off button or select "Exit Diagnostics."

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