List of Issues

Visual Inspection

- Visible paint problems, (door jambs) cracks, malformed body panels
- Check the space between the cab/ bed, make sure the gap is the same both sides.
- Cab/bed alignment
- Check if door gap is even, door alignments
- Climb into the bed and look down onto the roof for paint or malformation
- Hood/cowl/fender alignment / interference
- Tailgate alignment
- Sheet Metal smoothness (especially @ door handles)
- Cracked window moldings
- Cowl joint weatherstrip
- Check keypad orientation
- Tailgate remote opening sticking
- Tailgate damper missing
- Roof gutter seam
- Frowning bumper (large gap near end of front) :-(
- Check intake tube clamps for tightness
- Open/close doors, hood, tailgate

Under side

- Oil leaks, stains under the truck
- Differential leaks/seeping
- Rust on frame, drive line, suspension
- F/R Differential rust
- Check door sticker for ORDERED axle code L9 (3.55 ELD)
- check the heat shield material glued to bottom of the truck bed
- check if the bottom of the door was painted

Interior

- leaks on the carpet, stains
- Sunroof leakage (carwash)
- discoloration of glove box
- Rear seat center armrest fits flush
- Try All Seatbelts extension problems
- Rear window seal
- Headliner fit
- Seat cover fit
- Check the dashboard for any warps above the instrument cluster by the VIN plate and around the area of the passenger side airbag

Operation/drive tests

- Check NAV map version should be latest
- Check presence/ absence of heat/cooled seat controls on Climate Control screen
- Console Rattle
- rattle noise at startup
- rattles in the dash
- rattles in the back seats, moonroof, front, rear doors
- windnoise, door, cabin
- Windnoise from top passenger side of windshield or front door seals
- Shaking mirrors
- cooled(heated) seats that don't work
- Torque convertor whine noise
- Drifting to the right (or left) on flat level roads (check tire pressure first)
- 4x4 operation grinding clunking
- Drive train noise at 50mph
- Vibration issues, Gas Pedal Vibration at 2500-3500 RPM
- rumblestrip scenario

Long-term issues

- leather seat stretch
- Be aware of possible adaptive cruise control issues
- Check for the rear end jumping to the side when going over bumps
- harsh downshift going from 5th 4th
- Door/locks that freeze in cold weather after moisture is introduced
- Tailgate step pops up by itself (by half of an inch) over bumps
- MELTING of the rear cargo lamp

Drive it on a smooth road to listen for air leaks and test tracking, vibration issues, drive it on a bumpy road to listen for rattles and hums, take it thru a car wash to check for leaks (moonroof).

Climb on it, under it, and go all around it. TAKE YOUR TIME!

Signature

- make sure the window sticker agrees with what the sales agreement says
- Don't sign anything waiving your rights or agreeing to arbitration
- Don't accept **any** dealer add-ons like "Dent Protection" LOL etc.
- Tell sales that you don't want to waste time with the F&I trying to sell you any extras/addons/protection or even the spiel **or you will walk**
- If the sale contract says deposit is NON-refundable, cross out the NON and initial it.
- Where it says DEPOSIT write refundable (The fine print on the back may say non-refundable)
- Make it clear that you do **not** want any dealer decals/stickers on the truck.

• Ask for a *priority order code* of 01

The waiting game

- Post purchase survey from Ford
- Get order #, and dealer code, may take a week+ to get Vin
- Track at wwwqa.cotusa.ford.com
- http://researchmaniacs.com/VIN-Number-Lookup/WindowSticker/Ford.html
- http://www.etis.ford.com/selectedVehicleDetails.do#

After the sale

• Tracking

Window Sticker

- https://www.motorcraftservice.com/FreeResources/PaperCD
- http://owner.ford.com/ To get sync update etc
- Lemon avoidance/preparations: Document any issues from day 1- receipts, time, mileage, photos, and 3rd party inspections.