

FORD:

2015 F-150

This article supersedes TSB **15-0045** to add a production fix date, update the Service Procedure and Part List.

ISSUE

Some 2015 F-150 vehicles may have a glove compartment that does not latch properly.

ACTION

Follow the Service Procedure steps to correct this condition.

SERVICE PROCEDURE

1. Open the glove compartment and release the glove compartment down stops. Remove the dampener by pushing down and forward at the damper end then fully lower the glove compartment. Refer to Workshop Manual (WSM), Section 501-12.
2. Inspect both glove compartment hinge pins to make sure they are properly installed through the glove compartment hinge and supported at both ends by the instrument panel. (Figure 1)

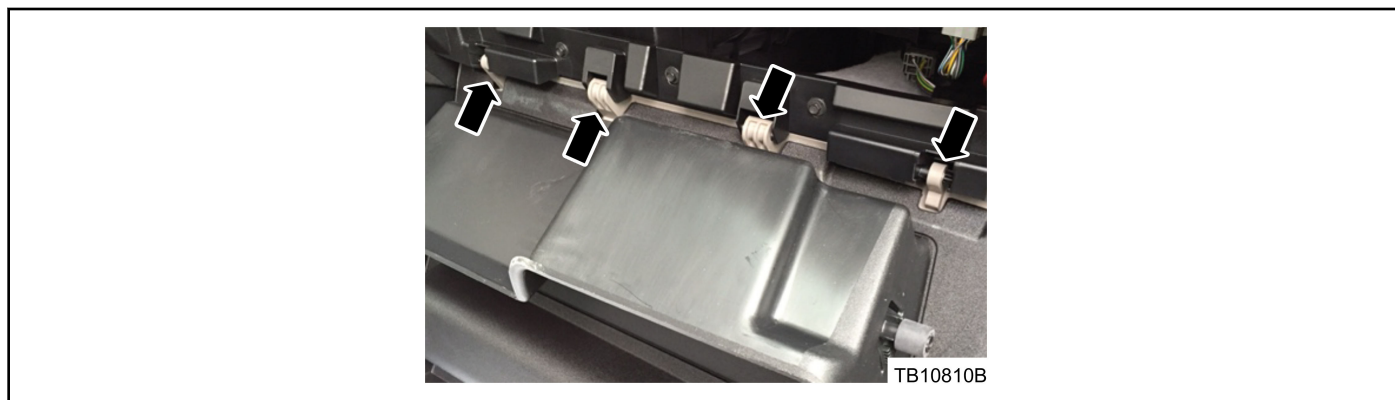


Figure 1 - Article 16-0005

3. Inspect the glove compartment center hooks to make sure they are properly attached to the hinge line of the instrument panel. (Figure 2)

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

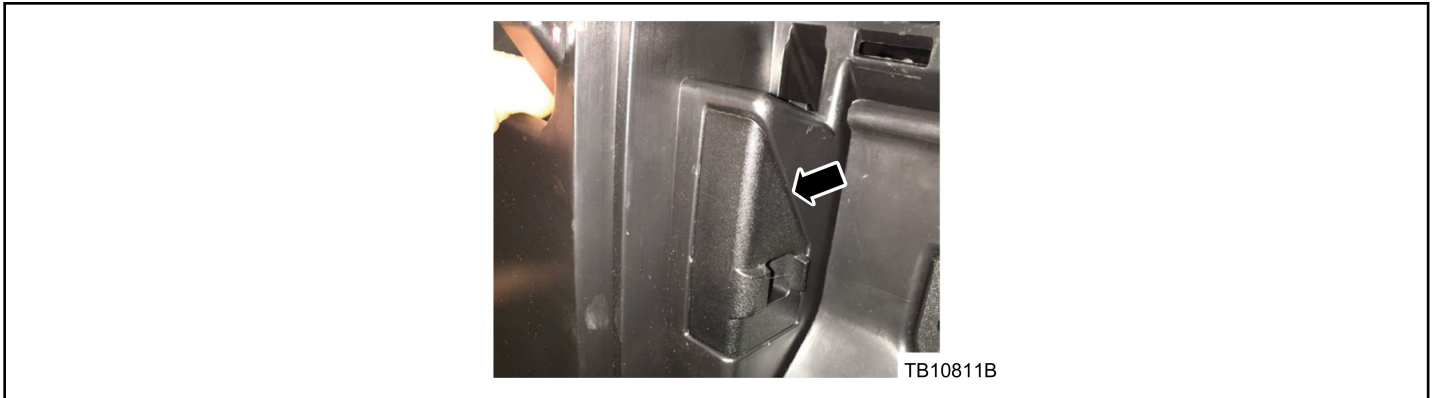


Figure 2 - Article 16-0005

4. Are the hinge pins and center hooks properly attached?
 - a. Yes - proceed to Step 7.
 - b. No - proceed to Step 5.
5. If the glove compartment hinge pins or hooks are not properly installed, remove the glove compartment hinge pins and the glove compartment. Refer to WSM, Section 501-12.
6. Reattach the glove compartment by attaching only the center two hooks first, then installing the two hinge pins.
 - a. Do not reattach the dampener or latch the down stops until this article is completed.
7. Remove the left and right glove compartment strikers. (Figure 2)
 - a. Reach inside the glove compartment opening of the instrument panel, behind the long vertical side of each striker and press them out by hand. (Figure 3)

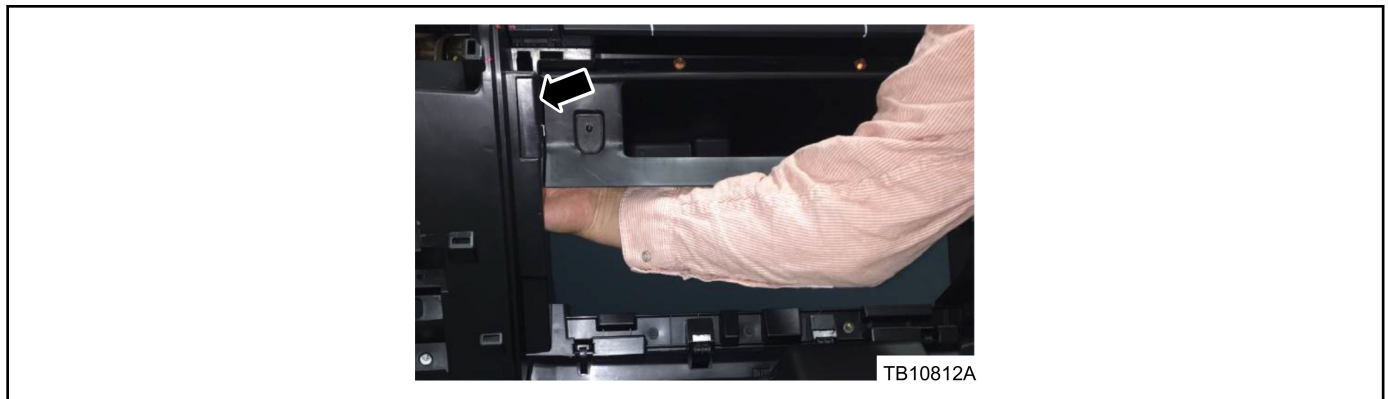


Figure 3 - Article 16-0005

8. Remove by hand the 2 (two) rubber bumpers from the glove compartment. (Figure 4)

TSB 16-0005 (Continued)

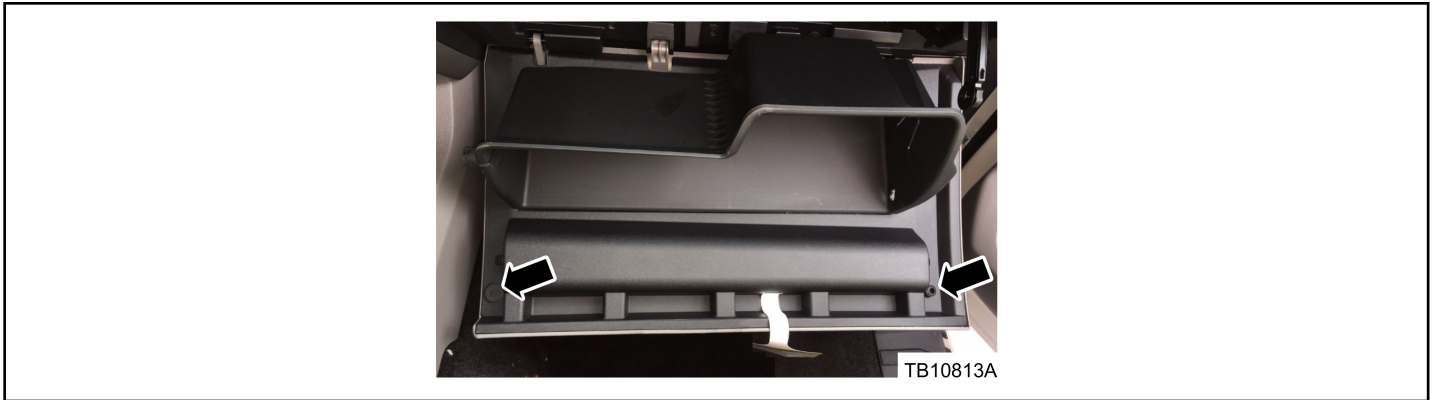


Figure 4 - Article 16-0005

9. Install the 2 (two) new rubber bumpers.
 - a. While supporting the glove compartment, press the 2 (two) new glove compartment bumpers into the open bumper cavities by hand.
10. Install the new glove compartment strikers.
 - a. Insert the short forward vertical edge of the new striker into striker pocket first to engage the tab of the striker.
 - b. Press the long rear vertical edge of the new striker into the striker pocket to engage the clips.
11. Reattach the glove compartment dampener.
12. Latch the glove compartment down stops.
13. Close the glove compartment.

| PART NUMBER | PART NAME |
|-----------------|-------------------------|
| FL3Z-1506064-AA | Glove Box - Striker Kit |

| OPERATION | DESCRIPTION | TIME |
|-----------|--|---------|
| 160005A | 2015 F-150: Inspect And Install The Striker And Bumper Kit Includes Time To Correct Hinge Pins If Necessary (Do Not Use With Any Other Labor Operations) | 0.3 Hr. |

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
 Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

| BASIC PART NO. | CONDITION CODE |
|----------------|----------------|
| 1506024 | 07 |