# MULTI-CONTOUR SEAT - ADJUSTMENT OR MASSAGE FEATURE INOPERATIVE - SCMG AND/OR SCMH AIR PUMP CONTINUALLY RUNS - BUILT ON OR BEFORE 4/21/2015

TSB 15-0093

#### FORD:

2015 F-150

### **ISSUE**

Some 2015 F-150 vehicles equipped with the multi-contour seat option and built on or before 4/21/2015 may exhibit an inoperative seat adjustment, massage feature and/or a driver multi-contour seat module (SCMG) or passenger multi-contour seat module (SCMH) air pump continually running.

#### ACTION

Follow the Service Procedure steps to correct the condition.

#### SERVICE PROCEDURE

- 1. Does the vehicle exhibit one or more front seats with an inoperative seat adjustment, massage feature and/or an SCMG or SCMH air pump continually running?
  - a. Yes proceed to Step 2.
  - b. No this article does not apply.
- 2. Access both the SCMG and the SCMH. Refer to the Workshop Manual (WSM), Section 501-10.
  - a. Removal of the modules is not necessary.
- 3. Use a nylon cable tie at least 254 mm (10 in.) long and wrap one around each the SCMG and the SCMH and each blue connector to secure the connection. (Figure 1)



Figure 1 - Article 15-0093

Reassemble both seat backrest covers. Refer to the WSM, Section 501-10.

Obtain Locally
Part Description
Nylon Cable Tie - 254 mm (10 in.) (2 Req)

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

OPERATION	DESCRIPTION	TIME
	2015 F-150: Install A Nylon Cable Tie On The Multi-Contour Seat Module In Both (2) Front Seats (Do Not Use With Any Other Labor Operations)	0.6 Hr.

## **WARRANTY STATUS:**

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

## **DEALER CODING**

BASIC PART NO.	CONDITION CODE
14F548	24