

FORD:

2015 F-150

ISSUE

Some 2015 F-150 vehicles may have a glove compartment that closes improperly.

ACTION

Follow the Service Procedure steps to correct this condition.

SERVICE PROCEDURE

1. Open the glove compartment and release the glove compartment downstops. Remove the dampener by pushing down and forward at the damper end then fully lower the glove compartment. Refer to Workshop Manual (WSM), Section 501-12.
2. Inspect both glove compartment hinge pins to make sure they are properly installed through the glove compartment hinge and supported at both ends by the instrument panel. (Figures 1 and 2)

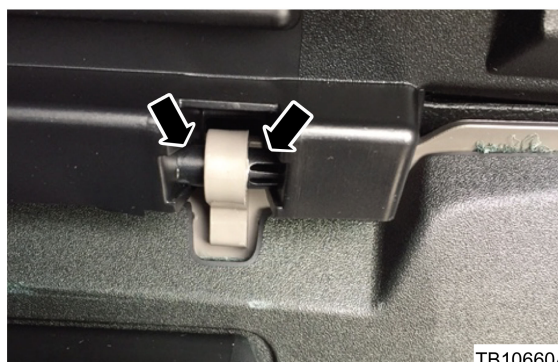


Figure 1 - Article 15-0045

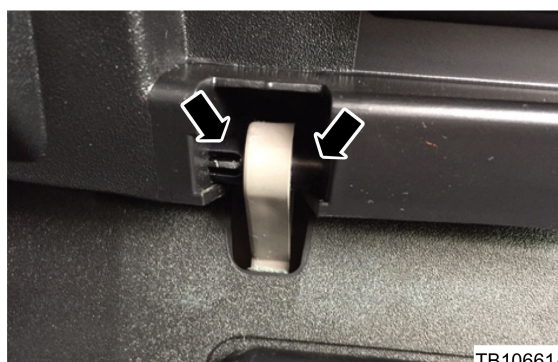


Figure 2 - Article 15-0045

3. Inspect the glove compartment center hooks to make sure they are properly attached to the hinge line of the instrument panel. (Figures 3 and 4)

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.



Figure 3 - Article 15-0045



Figure 4 - Article 15-0045

4. If the glove compartment hinge pins or hooks are not properly installed, remove the glove compartment hinge pins and the glove compartment. Refer to WSM, Section 501-12.
5. Reinstall the glove compartment by attaching the center two hooks first, then installing the two hinge pins.
6. Verify the glove compartment operates properly.
 - a. Make sure it is latching properly by opening and closing it several times.
 - b. Make sure the damper is working properly.
7. If the glove compartment still closes improperly, replace the glove compartment. Refer to WSM, Section 501-12.

PART NUMBER	PART NAME
FL3Z-1506024-BE	Glove Box - Camel
FL3Z-1506024-BC	Glove Box - Earth Gray
FL3Z-1506024-BD	Glove Box - Java
FL3Z-1506024-BB	Glove Box - Ebony

OPERATION	DESCRIPTION	TIME
150045A	2015 F-150: Diagnose And Adjust Glove Compartment Works Properly (Do Not Use With Any Other Labor Operations)	0.2 Hr.
150045B	2015 F-150: Diagnose And Adjust Glove Compartment Works Improperly Replace The Glove Compartment (Do Not Use With Any Other Labor Operations)	0.3 Hr.

TSB 15-0045 (Continued)

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
1506024	07